



From the Pen of Sharon Lewis

Matthew Albuquerque, C.P.O.  
Next Step O&P  
155 Dow St. #200  
Manchester, NH 03101  
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Dear Matthew,

Our fifteen year old son, Jeff who was born with a syndrome that affected his four limbs (he is a bi-lateral BK amputee and his hands are not typically developed) has received awesome care at the Next Step O&P in Newton. I'm taking the time to write to you because I want to show my gratitude to Next Step and to Jerry Scandiffio and Arthur Graham.

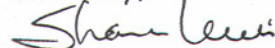
When we went to Next Step in Newton, Jeff was exhausted emotionally and not performing optimally physically. We moved to Massachusetts in August 2002 and had worked with three other prosthetists previous to finding Next Step. While the other three were able to supply Jeff with leg prosthesis in varying degrees of success, he wasn't flourishing. Immediately following our first visit to Next Step, I saw a change in Jeff. He had hope and his confidence was built up.

Arthur and Jerry are an excellent team and very good at designing and building awesome prosthetic solutions. This, of course has been revealed to us as we've now worked with them for a year. But what happened at that first visit was the instant rapport between Arthur and Jerry and Jeff. Jeff especially connected with Jerry, who is an excellent role model and peer support.

Since coming to Next Step O&P Jeff has flourished emotionally as well as "prosthetically". With Arthur and Jerry's support, he has expanded his concept of what's possible prosthetically and has taken new risks. He is now using running-legs and just yesterday came home with a prosthetic hand, which Jerry and Arthur developed with Jeff's input.

We are thrilled to have found Next Step O&P, it is an awesome company. And, we are thrilled to be working with Jerry and Arthur.

Sincerely,

  
Sharon Lewis